Automated assistants and workflow tools that answer customers, process documents and keep your business running without manual follow-up.

SERVICES & PRICING

Website chat assistant — KES 5,500

Answers common questions the moment a visitor lands on your site (pricing, hours, how to book) instead of making them wait for a reply. Visitors who don't get an answer quickly tend to leave, so this keeps them moving toward a booking, any time of day.

WhatsApp auto-responder — KES 10,000

Replies to customers on WhatsApp, takes bookings and collects their details automatically. WhatsApp is often the first place customers reach out, and if a reply takes hours, they message someone else instead. This keeps the conversation going even while you're busy.

Document Q&A assistant — KES 16,000

Staff type a question and get the answer pulled straight from your manuals, policies and records, instead of digging through folders or waiting on a colleague. Useful for teams that field the same internal questions repeatedly and need consistent, fast answers.

Lead & workflow automation — KES 11,000

New enquiries land in your CRM automatically, the right person is notified, and follow-up reminders go out on schedule. Leads go cold fast: a message left unread for a day is often a lost sale. This makes sure nothing sits unattended.

Automated reports & documents — KES 11,000

Quotations, invoices and summary reports are generated straight from your data instead of typed out by hand. Cuts down on repetitive admin work and the typos and delays that come with doing it manually, so clients get documents faster.

Automated mapping & dashboards — KES 13,000

Maps and dashboards refresh themselves as new data comes in and alert you when something changes. You see what's happening (coverage, stock levels, site conditions) without re-running reports or re-exporting maps every time.

PAYMENT TERMS

- Orders totalling KES 10,000 or less are paid in full upfront to book the work.
- Orders above KES 10,000: 50% deposit to start, the balance is due on completion.
- Prices are fixed. Domain renewals, hosting upgrades, premium database services, paid third-party APIs and similar ongoing charges are not included.
- Typical delivery is 7–14 working days once requirements and any needed content are confirmed, unless noted otherwise per service.

riobamwita.com
Contact via the website for a custom quote.